



First Evangelical Church of San Gabriel Valley

聖迦米羅省基督教會

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Guidelines on Helping Wanderers with Emergency Needs

1. Listen carefully to the person; use your judgment to discern the actual need.
2. Have the person register his info (name, address, phone number) for record purpose.
3. Never give money in any form, no cash nor check.
4. Never promise that you can provide for what the person requested.
5. If the person is hungry, give cookies and water.
6. If the person needs food for his/her family, refer to the following agencies for emergency food basket:

Name of Agency	Address	Phone Number	Hours of Operation
People For People	850 E. Mission Drive, San Gabriel	626-285-2549	M, T, F: 10 - 3:30 p.m. Th: 10 -2:00 p.m.
Salvation Army	125 E. Valley Blvd, San Gabriel	626-288-8846	M, T, F: 10 – 4:00 p.m. (may have Chinese food)
Salvation Army	3219 N. Tyler Avenue El Monte, CA 91731	626-454-1657	M – F : 9 – 12 p.m. 1 – 3 p.m.

7. If the person has no money and needs an emergency shelter, refer them to the following:

Name of Agency	Address	Phone Number	Remarks
Passage Way, Union Station Foundation	1020 S. Arroyo Parkway Pasadena, CA 91105	626-403-4888	M – F: 8- 3p.m. for intake only M – F: 9 – 5p.m.
Project Achieve	11411 Valley Blvd., El Monte, CA 91731	626-444-9000	M – F: 8 – 5p.m. Is not a shelter but will help you find a shelter.

Another very useful referral

Info Line 24 hour phone service	1-800-339-6913 626-350-6833 for San Gabriel Valley	Offers information on community resources in the Los Angeles county
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8. If the person states that s/he has an emergency medical problem, call 911.
9. If the person needs money to take the bus to a specific place, give two (2) bus tokens. Two (2) tokens should be adequate for a one-way route including the transfer. Tokens are available at the church administration. For needs outside office hours, ten (10) tokens are placed in Millie's mail slot.
10. If the person becomes irate, do not argue with him/her. Don't take it personal. Stay calm and stay with what you can offer:

***“This is the bus token we can offer you, do you want it?
I am sorry I have a meeting/appointment/ etc.
to go to. I cannot talk to you any more. God bless you!”***